

# Centrelink

- Centrelink is an Australian Government Welfare Payment Service Delivery Agency
- Our Purpose is to serve Australian's by assisting people to become self-sufficient and supporting those in need.
- We actively work with the Government, directly and through our policy department and other stakeholders to deliver the Governments Agenda
- Centrelink is a service delivery agency with more than 450 service outlets across Australia. As an agency operating under the umbrella of the Department of Human Services, we are constantly striving to improve our service delivery to be apart of the world's best Government service system



Linking Australian Government services

# Centrelink

- Within Centrelink organisation we have a range of departments from:
- Call Centres
- Customer Service Centres
- Processing Centres
- IT Support Services
- Corporate Services
- National Support Office
- Community Team
- Area Support Office
- Business Development Unit
- and many more...



Linking Australian Government services

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- Roles within Centrelink:
- Customer Service Adviser's
- Team Leaders
- Managers
- Business Line Managers
- Human Resources
- IT Support Services
- Senior Practitioner's
- Senior Customer Service Advisers
- Multi-Cultural Service Officer
- Customer Liaison Officer
- Corporate Support Services and many more..



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Linking Australian Government services

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- General Eligibility to apply for Centrelink vacancies:
- Australian Citizen
- Consent to a Police Check
- Consent to a Health Check
- Selection Process are generally conducted by an external employment agencies, whom with Centrelink staff assist in the process.



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# Centrelink Vacancies

- Centrelink advertises employment opportunities via:
- Local Newspaper's via external Employment Agencies
- Australian Public Service website - <http://www.apsjobs.gov.au/>
- Career opportunities are also found on the Centrelink homepage - <http://www.centrelink.gov.au>

